AXIS Case Insight System Integrator Guide

User Manual

System Integrator guide

This guide takes you through the basic steps of setting up AXIS Case insight for your customer. This involves activating the account, inviting the customer to join, and integrating with the body worn system.

Get started

When you as system integrator receives an invitation by email to join AXIS Case Insight, follow these steps to get the solution ready for the customer:

1. In the email click Activate account.

2. Log in to AXIS Case Insight using the credentials provided in the email.

3. Go to **Configurations** > **Account information**.

4. Make sure that the contact information is aligned with the information provided by the customer.

5. *Integrate with the Axis body worn system on page 3* .

6. Create an administrator user account for the customer's system administrator.

    6.1 Go to **Configurations** > **Users**.

    6.2 Click **Create user**.

    6.3 Enter user information.

    6.4 Click **+** to add new group.

    6.5 Select **Account administrators**.

    6.6 Click **Add**. The new administrator receives an invitation by email to join AXIS Case Insight.

7. Optionally, configure departments, user groups, other user accounts, categories, etcetera for your customer. See *Setting up your account* and *Camera users in AXIS Case Insight on page 4* for more information.

8. Deactivate your system integrator account. This means that you will no longer have access to AXIS Case Insight unless the customer's system administrator reactivates your account.

    8.1 Go to **Configurations** > **Users**

    8.2 Locate your system integrator account

    8.3 Set Status to **Inactive**

9. Log out from AXIS Case Insight.

Integrate with the Axis body worn system

Integrating with the Axis body worn system, organizations can securely transfer video recordings from the Axis body worn system.

To watch this video, go to the web version of this document.

www.axis.com/products/online-manual/70670

Integrate AXIS Case Insight with the Axis body worn system

1. In AXIS Case Insight, go to **Configurations** > **Integrations**.

2. Under **Create an integration**, click **Axis body worn system**.

3. Enter the name of your body worn system and click **Create**.

4. Click **Download configuration** to download the connection file (*.json) for your Axis body worn system.

5. Install the Axis body worn system.

6. In the AXIS Body Worn Manager setup wizard **Content destination** step, upload the connection file.

7. When the body worn system setup is completed, dock a new body worn camera and add it in AXIS Body Worn Manager. The license is activated in AXIS Case Insight.

8. In AXIS Body Worn Manager, assign the camera to the camera user.

Camera users in AXIS Case Insight

Creating an AXIS Case Insight user account for camera users is optional, and only required if the camera users need personal access to AXIS Case Insight.

If you have camera users in AXIS Case Insight

-   When using Self-assign camera assignment in the body worn system, don't assign camera users to cameras in AXIS Case Insight.

-   When using fixed camera assignment in the body worn system, make sure camera usernames are the same in AXIS Case Insight as in AXIS Body Worn Manager. Always remember to assign cameras to the camera users in AXIS Case Insight, following camera assignment done in the body worn system.

Assign camera to AXIS Case Insight user

Note

> If the Axis body worn system uses self-assign camera assignment, we recommend you **not** to assign cameras to AXIS Case Insight users.

To assign a camera to an AXIS Case Insight user:

1. Go to **Configurations** > **Devices**.

2. Locate the camera by searching for its serial number (You must be a member of a Manage devices security policy or have the Manage devices permission).

3. Open the camera that you want to assign.

4. Assign the camera to the camera user.

Note

> If you assign the camera to another user in AXIS Body Worn Manager, you must make the corresponding change in AXIS Case Insight.

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For information on how to use AXIS Case Insight, see *AXIS Case Insight Help*.